Touch Free Dispensing System Instructions

Please carefully read all instructions before installing and using the dispenser.

Installing the Dispenser

Do not install in locations where dispenser may be exposed to wet environments, such as showers or areas where walls are washed down.

Tape Installation

Use only on smooth, dry surfaces

1. Install dispenser at least 6” above counter top.
2. Clean installation surface with supplied prep pad. Allow surface to dry for 60 seconds.
3. Open dispenser by pushing release on bottom of dispenser.
4. Peel paper off of installation tape located on back of dispenser.
5. Press dispenser firmly onto mounting surface by applying pressure to the inside of backplate for 15 seconds.

Fastener Installation

Use on rough or smooth surfaces

1. Install dispenser at least 6” above counter top.
2. Open dispenser by pushing release on bottom of dispenser.
3. Using backplate as template, mark and drill 4 center holes using 1/4” spiral masonry drill or 1/4” wood drill. If required, pierce installation tape at installation holes. Make sure tape backing remains in place.
4. Install #10 x 1” anchors into the 4 drilled holes.
5. Peel paper off of installation tape, line up screws with anchors, and press firmly into position.
6. Tighten screws securely, being careful not to overtighten.

Battery Installation

1. Open dispenser by pushing release on bottom of dispenser.
2. Remove two screws securing battery box cover using Philips screwdriver.
3. Use 3 high-quality C-cell alkaline batteries. Do not mix old and new batteries.
4. Replace battery box cover, being careful not to overtighten screws.
5. Close dispenser cover. Status light will blink green after closing, indicating that batteries are correctly installed and dispenser is ready to accept refills.

Loading Refill into the Dispenser

1. Open dispenser by pushing release on bottom of dispenser.
2. Check that the color of refill collar key matches color key located immediately below status light.
3. Insert refill at slight angle into dispenser so nozzle is inside lock release.
4. Fully insert refill down into lock release until refill clicks into place. Close dispenser. Prime refill pump by placing hands below dispenser until product is dispensed. (See Dispenser Use below)
5. To remove refill, press lock release and lift refill up and out of dispenser.

Dispenser Use

1. Place palms approximately 2” below dispenser.
2. Product will be dispensed within 1 second of sensor activation.
3. To receive additional product, remove hands from below dispenser and repeat Step 1.

Cleaning and Maintenance

Clean exterior surfaces of the dispenser using warm water and mild soap. DO NOT USE ABRASIVE CLEANERS. Dry with a soft cloth

Troubleshooting

No Dispense, Motor Does Not Run
- Hands are not directly beneath sensor
- No refill is loaded
- Incorrect refill is loaded
- Batteries are not loaded, or are loaded incorrectly

No Dispense, Motor Runs
- Refill is empty or is loaded improperly
- Refill pump is not primed

Parish-Supply.com
Syracuse, NY 315-433-9031
www.parish-supply.com